1501 Meridian Drive | Irving, TX 75038 | 214.444.6244 | aveliving.com

January 3, 2024

Welcome home, John Smith!

Your move-in date is January 31, 2024

Your address
1501 Meridian Drive
Apartment #123
Irving, TX 75038

Mailbox
#123

Garage
#123

Resident Services

Hours
Monday-Friday: 8:30 am – 5:30 pm
Saturday: 10 am – 5 pm
Sunday: Closed

Contact
214.444.6244
lascolinas@aveliving.com

Thank you for choosing AVE Las Colinas as your new home!

Sincerely,
Your AVE Team

AVE

1501 Meridian Drive | Irving, TX 75038 | 214.444.6244 | aveliving.com

Community Guidelines

At AVE, we're on a mission to help you LIVE BETTER™. We ask that you familiarize yourself with our community guidelines, and thank you for your cooperation in keeping our community safe and enjoyable for all residents.

Resident Services

- For your convenience, rent and utility payments can be submitted on our Resident Services Portal. Please visit the following link to get started: https://www.aveliving.com/resident-login.
- For after-hours maintenance support, please call 214.444.6244. Your call will be routed to our emergency line to dispatch a maintenance team member. Please be advised, the response time may take up to 2 hours.

Parking

- Parking Lot: There is complimentary parking available in our exterior lot. Spaces are not assigned, and a parking decal is not needed.
- Parking Garage: We have covered parking spaces available for an additional fee. Please contact Resident Services to reserve your detached or attached garage today.
- Guest Parking: Guests may park in the spaces marked "Guest Parking" near the main entrance or any open spots in our exterior lot.
- EV charging: Charge your EV at home with our (3) on-site stations. Please refer to the enclosed Blink flyer for more information.

Community Access

- Key FOB: This key will provide you with access to the main entrance gate, clubhouse, and your residence. Please contact Resident Services should you need a replacement key. There is a $50 fee.
- Lockouts: We kindly ask to always have your key fob with you. If you are locked out after-hours, please call 214.444.6244. Your call will be routed to our on-site courtesy patrol or a maintenance team member. Please be advised, the response time may take up to 2 hours. There is a $75 fee.
- Community Entrance Codes: To access the clubhouse and pool area, enter code '3245' on the keypad of the door handle. For the exterior entrances located on Meridian Drive and High Point Drive, enter code '3245000' on the keypad of the door handle.

Pets

- Pets should be leashed at all times when outside your personal residence.
- Pick up after your pet every time – pet waste stations are located at the perimeter of the community and dog park for your convenience.
- Pets should not be left unattended on patios or balconies.
- Pets are not permitted in amenity spaces other than the dog park. This includes the pool area, except for service animals. If your pet is a service animal, please ensure proper documentation is provided to Resident Services.

AVE

1501 Meridian Drive | Irving, TX 75038 | 214.444.6244 | aveliving.com

Trash

- Valet Trash Service: Recycle NOW is our valet trash partner. Their team collects bagged waste from your designated bin right outside your front door every evening. Please refer to the Recycle NOW flyer enclosed for more information.
- Community Compactor: There is (1) compactor located onsite near our dog park.
- Friendly Reminders: Secure waste in a trash bag prior to disposing in your bin or compactor. Please do not leave trash on the floors of your breezeways. Break down cardboard boxes and place them neatly in your bin or compactor.
- For all larger items, such as furniture, please contact Resident Services for assistance.

General

- Community quiet hours are from 9 pm – 7 am daily.
- AVE Las Colinas is a non-smoking community. Please refer to the enclosed policy.

Amenities

- Access on-demand remote workspace with our 24/7 business lounge equipped with high-speed Wi-Fi.
- Achieve your health and wellness goals at our onsite 24/7 state-of-the-art fitness center featuring top-of-the-line cardio and strength equipment.
- Enjoy our complimentary hot beverage station in the clubhouse offering coffee, tea, hot chocolate, and more.
- Relax at our resort-style pool and sundeck featuring in-lay lounge chairs cascading fountains, poolside cabanas, and a grilling station. Please see the attached Pool Rules.
- Cook up your next barbecue on the grilling stations at our outdoor pavilion.
- Treat your furry friend to tail-wagging fun at our dog park! Open from dusk until dawn.
- Enjoy our complimentary seasonal bike share for fitness or fun. Stop by Resident Services to check out the fleet and reserve a bike.
- Seamlessly pick up your deliveries with our 24/7 Luxer One lockers.

Please contact Resident Services by phone at 214.444.6244 or email lascolinas@aveliving.com should you have any questions.

Sincerely,
Your AVE Team